



# GENERAL PRACTICE AWARDS 2018

— People's Choice Award —

Patient Feedback for

**Brunton Park Health Centre**



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AWARDS 2018**  
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“Very professional, easily accessible, good appointment availability. Staff are fabulous.”

“This is a fantastic surgery that really puts patients at the heart of what they do.”

“A friendly Practice team that always goes the extra mile to accommodate patients.”

“Fantastic reception team!”

“Well organised, professional staff, caring and compassionate. Good GP access and clean premises.”



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“Very good considerate staff and excellent doctors.”

“They treat you as an individual, and I have always found them helpful.”

“Fantastic service from all staff involved.”

“Since moving to Newcastle in 2014 . . . Brunton Park surgery has been integral to looking after me, my husband and our son. The surgery is such an important part of our lives and we would be lost without the team who have helped us through so much.”

“Friendly staff who genuinely seem to care about their patients. Wide range of services for all age groups. Pleasant modern environment. A great example of NHS care.”



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“The building is in excellent condition and the staff are very welcoming and friendly.”

“Pleasant reception staff, very helpful. Fab team of GPs, never too long to wait for an appointment. Caring and professional team.”

“As an Armed Forces family returning from Germany in 2013, the medical facilities were of a very high standard and very welcoming.”